

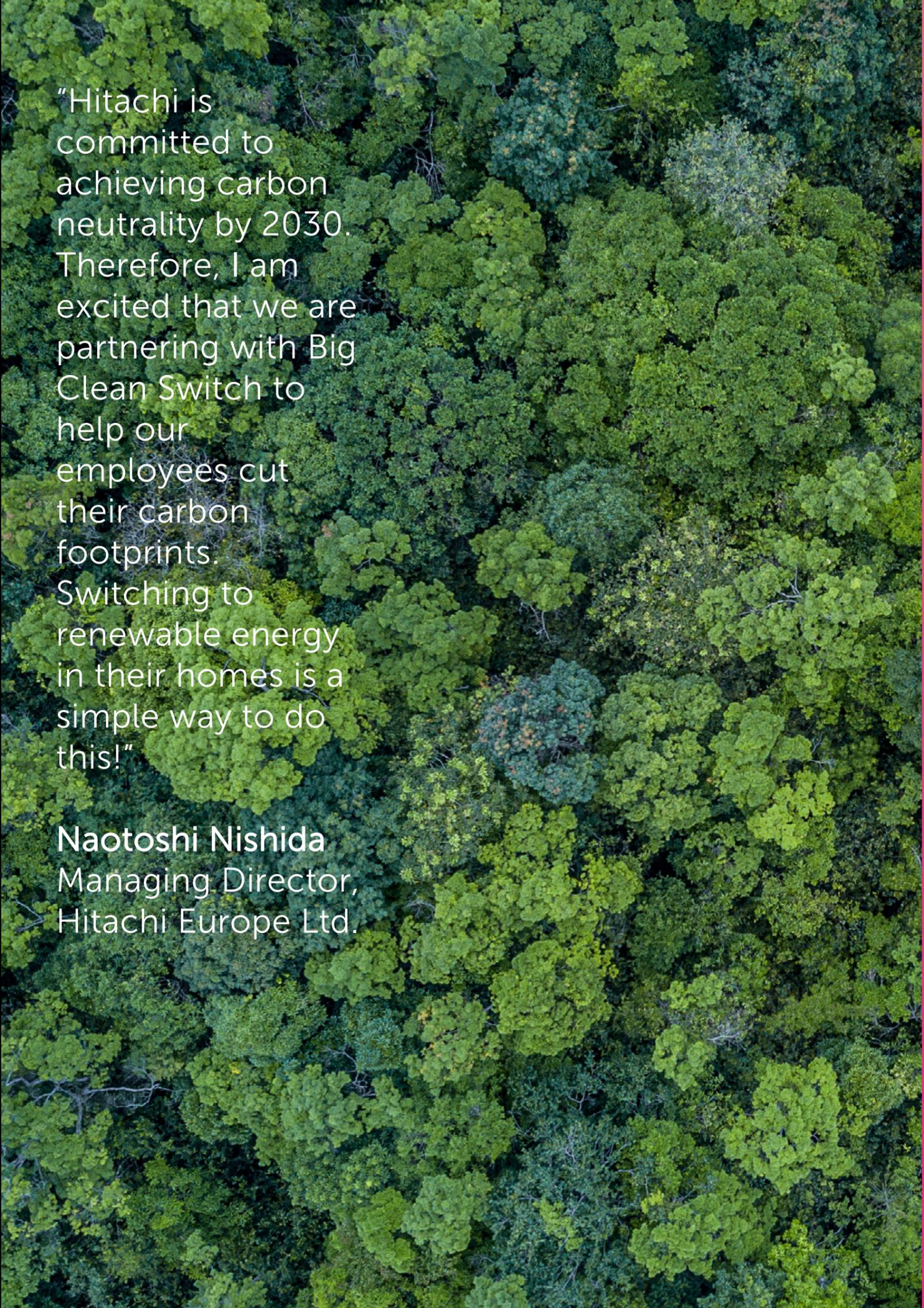
Your guide to switching to green energy

bigcleanswitch.org/hitachi

HITACHI
Inspire the Next

in partnership with





“Hitachi is committed to achieving carbon neutrality by 2030. Therefore, I am excited that we are partnering with Big Clean Switch to help our employees cut their carbon footprints. Switching to renewable energy in their homes is a simple way to do this!”

Naotoshi Nishida
Managing Director,
Hitachi Europe Ltd.

£35 of free energy on top of any savings

Big Clean Switch typically saves British homes hundreds of pounds a year, and Hitachi Europe (UK) is offering its employees an exclusive additional £35 of free energy when you switch to a participating supplier.

Switch in three easy steps

1

Find a recent bill from your current supplier and pop the details into Hitachi Europe’s dedicated switch page at bigcleanswitch.org/hitachi.

2

You’ll be able to compare how much you’ll spend with each of Big Clean Switch’s green suppliers, versus how much you’ll spend if you stay with your current supplier*. Suppliers participating in Hitachi Europe’s £35 account credit offer are clearly indicated in the list of results. If you choose a supplier that isn’t taking part, Big Clean Switch will instead pass £35 to Hitachi Europe’s preferred charity partner.

3

Once you’ve selected your preferred deal, just add in a few details to get your new energy account set up. That’s it. Your switch will go live 14-21 days later. No need to contact your old supplier, and no need for engineers’ visits. Just great value green energy.

* In line with Ofgem standards, Big Clean Switch’s price comparison tool compares the price you will pay over the 12 months from the start date of your switch, with the price you’ll pay if you stay with your current supplier. If you’re coming to the end of a fixed term tariff, it assumes you’ll drop onto your supplier’s ‘default’ or standard variable tariff.

What is green energy?

'Green energy' means power generated from the elements – sun, wind, water (rivers, tides or wave power) and biofuels (gas released by rotting food and agricultural waste). Unlike dirty electricity generated by burning fossil fuels (oil, coal and gas), green power has little impact in terms of climate change and air pollution.

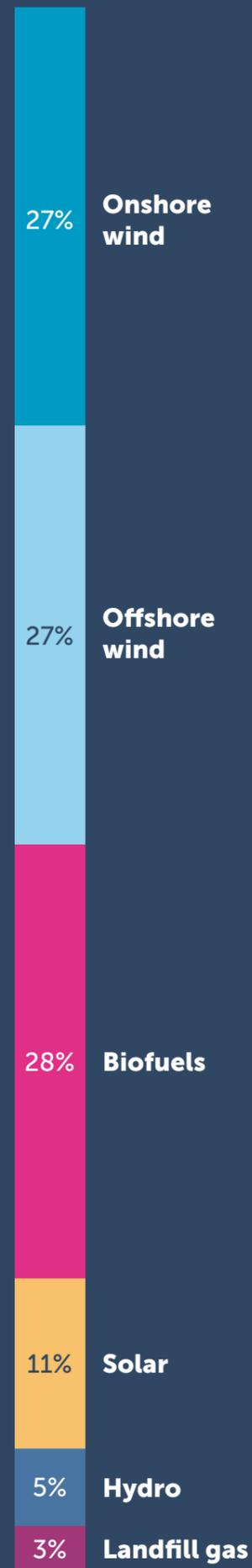
How do green tariffs work?

Renewable power sources like wind turbines and solar farms all feed their energy into the National Grid, like rivers running into a big lake. When you switch to a green tariff, your supplier guarantees that however much electricity you take out of the 'lake', the same amount of renewable electricity will be pumped in. The more people who switch to green tariffs, the cleaner the lake gets.

Are green tariffs expensive?

No. In fact, green tariffs are now among the cheapest on the market. You can read more about what influences the price of green energy [on the Big Clean Switch blog](#).

UK renewable electricity generation by fuel source, 2019
Source: Department for Business, Energy & Industrial Strategy



Planet-friendly power, peace of mind included

Big Clean Switch vets every supplier they work with to ensure their green credentials and customer service are up to scratch. That allows them to make a simple promise to everyone they help to switch: in the unlikely event you have a problem you can't resolve with your new supplier, they'll take it up with the supplier on your behalf.

Who is Big Clean Switch?

Big Clean Switch is a B Corp, which means that it sees creating social and environmental value as going hand in hand with creating value for shareholders. Its mission is to help every home and business in Great Britain switch to green electricity.



Frequently asked questions

Can I switch my gas too?

Yes, if your home has gas, select this option when you get your quote. All the prices shown will then be 'dual fuel' (electricity and gas combined).

I'm worried about being charged an exit fee if I leave my current contract early.

If your switch goes live within the final 42 days of your old contract, your old supplier can't charge you an exit fee. Your switch will take a minimum of 14 days to go live from when you submit your application, so you can apply anytime within the final 56 days of your contract and not be charged a penalty.

I rent my home. Can I switch?

If you pay the energy bills, it's your choice - you can switch supplier. If your landlord pays the energy bills, why not ask them to switch?

I have a smart meter. Can I switch?

Yes. The first generation of smart meters couldn't be read by all suppliers (although the government is working to fix this), so you may need to go back to giving manual meter readings for a while if you have one of these. The second generation work across all suppliers. If you're not sure which you have, the Big Clean Switch team can help you.

I have solar panels. Can I switch?

Yes. Your contract for the Feed in Tariff and your supply contract are separate, so if you switch supplier, your FiT payments will be unaffected.

Want help?

You can find a more detailed set of frequently asked questions on the Big Clean Switch help page, [here](#). If you'd rather talk to someone, Big Clean Switch's UK team are on hand to answer all questions, great and small.

- Call them on 0800 249 4770
- Email them at help@bigcleanswitch.org
- Use live chat on their website
- Book a call back at a time that suits you

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